

# **Pickleball Cancellation Policy**

## **For our Single Day Pickleball Clinics and Private/Semi Privates:**

1. Clinic has to be paid in full upon booking. Whether it's over the phone (780) 979-5700 at the front desk, or online when they sign up.
2. Less than 48 hours notice of cancelation will be charged 50% of the clinic fee.
3. No shows, and less than 24 hours notice of cancelation will be charged the entire clinic fee.

## **For a Training Program or DUPR Ladder (before the program starts):**

1. You will be required to pay the full amount for all sessions upon booking. Whether it's over the phone (780) 979-5700 at the front desk, or on the app.
2. Less than 48 hours notice of cancelation will be charged a penalty fee of \$50.
3. Less than 24 hours notice of cancelation will be charged a penalty fee of \$100.
4. No shows will not be allowed to attend the rest of the sessions and they will not be refunded the entirety of the clinic fee.

*\*We reserve the right to cancel any program due to insufficient enrollment or unforeseen circumstances. Registrants will be notified prior to the event and full refunds will be issued by credit on your account or credit to your charge card.\**